

# Prestige Motor Insurance



## Insurance Product Information Document







This insurance is underwritten by ERS (Syndicate 218 at Lloyd's) which is registered in the UK. IQUW Syndicate Management Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority. Registered number: 204851.

This document provides a summary of the key information. It does not contain the full terms and conditions; these can be found in your policy document. You can find your policy document at [www.ers.com](http://www.ers.com).

### What is this type of insurance?

**Comprehensive cover** – You are insured for loss or damage caused by accidental damage, fire, theft and third party liability.

 What is insured?	 What is not insured?
<ul style="list-style-type: none"> <li>✓ Whilst <b>driving your vehicle</b> you will be covered for any one claim/claims arising out of one incident following:  <b>Property damage</b> up to £20,000,000;  <b>Property damage costs/expenses</b> up to £5,000,000;  <b>Legal costs</b> up to £100,000.</li> <li>✓ <b>Comprehensive cover</b> for <b>driving other cars</b> is provided when shown on your motor certificate.</li> <li>✓ <b>Loss of or damage to your vehicle</b> as shown in your schedule for accidental damage, fire and theft. We will either repair, replace or pay a cash amount to replace the lost or damaged item.</li> <li>✓ The most we will pay for claims in relation to loss of or damage to your vehicle is up to the value shown on your policy schedule and statement of fact, as this is the limit of cover available in respect of such claims.</li> <li>✓ Damage to your <b>windscreen or windows</b> is provided.</li> <li>✓ <b>Childs seats (or booster seats)</b> will be replaced if they were in your vehicle at the time of an accident or theft.</li> <li>✓ <b>Medical expenses</b> for you or anyone who is injured while they are in your vehicle as a result of an accident up to £500.</li> <li>✓ <b>Personal Accident</b> cover for you or your spouse or civil partner, if involved in an accident &amp; within three months of that accident it is the only cause of death or injury. The most we will pay in any period of insurance is £7,000. Death £7,000. Loss of any limb or permanent loss of sight in one or both eyes £5,000.</li> <li>✓ <b>Loss of keys and replacing locks</b> for your vehicle if lost or stolen and have not been recovered up to £1,000, provided you let the police know.</li> <li>✓ <b>Personal belongings</b> lost or damaged in or on your vehicle caused by an accident, fire, theft or attempted theft up to £1000.</li> <li>✓ <b>Inflatable storage device</b> lost or damaged in or on your vehicle caused by fire, theft or attempted theft up to £500.</li> <li>✓ <b>Motor Legal Expenses</b> cover (managed &amp; underwritten by Arc Legal Assistance Ltd).</li> </ul>	<ul style="list-style-type: none"> <li>✗ Your policy excesses as shown in your policy documentation.</li> <li>✗ Compensation for not being able to use your vehicle.</li> <li>✗ Loss or damage due to wear and tear, failures, breakdowns or breakages of mechanical, electrical or computer equipment.</li> <li>✗ Damage to your tyres unless caused by an accident to your vehicle.</li> <li>✗ Any accessories not permanently attached to your vehicle.</li> <li>✗ Loss or damage to your vehicle as a result of deception.</li> <li>✗ Loss or damage by theft or attempted theft if left unlocked or the keys left in or on your vehicle.</li> <li>✗ Loss or damage to your vehicle taken without consent by a member of your immediate family or a person living in your home, unless that person is convicted of theft.</li> <li>✗ Any legal liability, loss or damage if driving whilst under the influence of alcohol or drugs.</li> <li>✗ Loss of fuel.</li> <li>✗ Loss or damage covered by another insurance policy.</li> <li>✗ For <b>Personal Accident</b>, death or injury caused by suicide or attempted suicide</li> </ul> <p><b>N.B. Please refer to your policy wording for full terms and conditions.</b></p>

	<b>Are there any restrictions on cover?</b>
<ul style="list-style-type: none"> <li>! Endorsements may apply to your policy, these will be shown in your policy documents.</li> <li>! If a claim(s) is made which you or anyone acting on your behalf knows is false, fraudulent, exaggerated, or provides false or stolen documents to support a claim(s) we will not pay the claim(s) and cover under this insurance will end.</li> <li>! Where the driving other cars benefit applies, the vehicle you are driving must be insured in its own right.</li> </ul>	
	<b>Where am I covered?</b>
<ul style="list-style-type: none"> <li>✓ We will provide the cover shown on your schedule while you are using your vehicle in the European Union, Andorra, Iceland, Norway, Serbia or Switzerland (including Liechtenstein).</li> </ul> <p>Your permanent home must be in Great Britain, Northern Ireland, the Channel Islands or the Isle of Man and your visit to these countries must be temporary.</p> <p>We can provide policy cover additional countries for which we have agreed to.</p>	
	<b>What are my obligations?</b>
<ul style="list-style-type: none"> <li>- Your premium is based on the information you gave at the start of the insurance and when it is renewed. If you have failed to give us complete and accurate information, this could lead to us changing the terms of your policy, refusing your claim(s) or the insurance not being valid.</li> <li>- <b>In the event of a claim(s) or possible claim(s):</b> You will need to pay the agreed excess as shown in your policy documentation.</li> <li>- <b>Comprehensive cover for driving other cars excess:</b> We will apply the highest excess applicable to any vehicle as shown on your schedule.</li> <li>- <b>Windscreen excesses:</b> If your windscreen is replaced by our approved supplier, you must pay the first £100 of any claim(s). If your windscreen is repaired by our approved supplier, you must pay the first £10 of any claim(s). If your windscreen is repaired or replaced by any other company, you must pay the first £125 of any claim(s).</li> <li>- You must not admit to, negotiate on or refuse any claim(s) unless you have our permission.</li> <li>- You must tell us immediately about any changes to the information you have already provided. Please contact your broker if you are not sure if information is relevant. If you don't tell us about relevant changes, your insurance may not cover you fully, or at all.</li> </ul>	
	<b>When and how do I pay?</b>
<ul style="list-style-type: none"> <li>- For full details of when and how you pay, you need to contact your broker directly.</li> </ul>	
	<b>When does the cover start and end?</b>
<ul style="list-style-type: none"> <li>- Renewal will be subject to the terms and conditions that apply at the time of renewal.</li> <li>- Your insurance cover start and end dates will be shown on your policy schedule and certificate of motor insurance.</li> </ul>	
	<b>How do I cancel the contract?</b>
<ul style="list-style-type: none"> <li>- You may cancel the insurance at any time by informing your broker.</li> <li>- If you change your mind about this insurance, you must advise us within 14 days of the start date. Provided your vehicle has not been subject of a claim(s), we will refund a proportional amount of premium based on the number of days remaining on your policy. The minimum amount that will be retained by ERS will be £50 (plus insurance premium tax (IPT) where applicable).</li> </ul>	